



REQUEST FOR PROPOSAL

(RE-BID)

Learning Management System (LMS) Pilot for Performance Based
Education (PBE) otherwise known as
Competency Based Education
State Wide

RFP-19-PG-006

NIGP Class Code(s):918-38,924-18,924-71

**RESPONSES ARE DUE BEFORE:
Friday, August 23, 2019, 2:00 PM CST**

POINT OF CONTACT:
Pedro Guardiola, CTPM
Texas State Technical College
Phone: (956)364-4428
Pedro.guardiola@tstc.edu

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SECTION 1: GENERAL INFORMATION

1.1 Background of Texas State Technical College

Texas State Technical College (“TSTC” or “College”) a state-supported two-year technical college and is the state’s largest provider of technical education. TSTC was originally established in 1965 as the James Connally Technical Institute (JCTI), a two year college in the Texas A&M University System designed to meet the state’s evolving workforce needs. In 1969, the State of Texas gained ownership of James Connally Air Force Base and renamed the college Texas State Technical Institute (TSTI), which became a separate state agency with its own Board of Regents, appointed by the governor. TSTC has been accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACS-COC) as a Level I institution since 1968. The College is an open enrollment institution with a full-time equivalent enrollment of approximately 12,000. In contrast with Texas’s regionally-focused community colleges, TSTC has a statewide role and mission with a legislative mandate to focus specifically on highly specialized, advanced, and emerging technical and vocational areas leading to certificates or associate degrees.

In 2015, the College was granted single-accreditation status from SACS-COC, the regional body for the accreditation of degree-granting higher education institutions in the Southern states. TSTC central administration is located in Waco, Texas, the site of the flagship campus. The College services students throughout the state of Texas at campuses located in Abilene, Breckenridge, Brownwood, Fort Bend County, Harlingen, Marshall, North Texas (Red Oak), Sweetwater, Waco, and Williamson County.

1.2 Purpose of the Request for Proposals

Texas State Technical College (“TSTC”) is soliciting statements of proposals (“Proposals”) for a Performance Based Education System (“Project”) to expand teaching methods to meet the needs of the Texas workforce. In order to meet the needs we need to get the students in the door, trained in the necessary skills and back out into the workforce. TSTC is implementing a Performance-Based Education (PBE) structure for several programs (otherwise known to others as Competency Based Education (CBE)). TSTC is currently looking into piloting a hosted learning management system that can accommodate the following delivery methods to assist in our goal:

- PBE (Performance based education, otherwise known as CBE)
 - Course based **not** direct assessment
 - Multiple Entry / Multiple Exit points for PBE
 - Subscription-Rate
 - Self-Paced
- Traditional semester/term based instruction
- Single gradebook for the faculty to use
- Ability to integrate with Student Information System (SIS)

Please see detailed features and requirements in section 2.2

The LMS chosen would be piloted for 1 full year. TSTC would like to start implementing and testing by early Spring 2020 TSTC's goal is to identify a Learning Management System (LMS) for Performance Based Education (PBE), with full pilot starting in Fall (August) 2020 thru Summer 2021 (3 complete semesters). The purpose is to see if the selected solution will meet the needs for TSTC in their goal to achieve a suitable solution for all our LMS needs in Traditional and Performance Based Education. TSTC's LMS system supports our current traditional needs. We are in the process of implementing a Performance based education initiative (PBE) that requires the expansion of our LMS functionality. Our current solution does not provide the flexibility needed to accommodate our growing needs.

1.3 Submission of Proposal

Pursuant to *Texas Government Code Title 10, Subtitle D, Chapter 2156.121-2158.127*, sealed proposals will be received until the date and time established as the submittal deadline. After the submittal deadline, proposals will be opened and only the names of Respondents that properly submitted a Proposal will be made public. Prices and other proposal details will only be divulged after the contract award, if one is made.

Proposals must be received before the hour and date specified as the submittal deadline. Any proposal received after the expiration of the submittal deadline will be immediately disqualified from consideration.

Proposals will not be accepted by telephone, fax, or email. Proposals will only be accepted at the address below:

Pedro Guardiola
Texas State Technical College
Service Support Center
1902 N. Loop 499
Harlingen, Texas 78550
Phone: 956.364.4428
Pedro.guardiola@tstc.edu

Submit one (1) original signed proposal and one (1) identical electronic copy of the original signed proposal including all of its contents ("Proposal"). The original Proposal should contain the mark "original" on the Proposal Cover Page. The electronic copy shall be submitted in a USB/Flash Drive or CD in the same envelope as the hard-copy original proposal.

Proposal must be enclosed in a sealed envelope (box or container) addressed as described above. The envelope must clearly identify the RFP number, submittal deadline, and the name and return address of the Respondent. Proposal and any other information submitted by a Respondent in response to this RFP shall become the property of TSTC and will not be returned.

TSTC will not provide "delivery or hand stamp" receipt of Proposal or proof of delivery of Proposal which are delivered by hand or courier.

Failure to comply with all requirements contained in this RFP may result in the rejection of the Proposal. Proposals that are qualified with conditional clauses, alterations, items not called for in the RFP, or irregularities of any kind are subject to rejection.

By submitting a Proposal in response to this RFP, Respondent acknowledges and accepts the evaluation process and that determination of the “best value” will require subjective judgments by TSTC.

1.4 Questions and Clarifications

All questions and clarifications regarding this RFP must be submitted in writing to Pedro Guardiola, at pedro.guardiola@tstc.edu no later than **Monday, August 12, 2019, 10:00 AM CST**. TSTC reserves the right to request clarification of any information contained in a proposal. Any clarifications or interpretations of this RFP that materially affect or change its requirements will be issued by TSTC as an Addendum. All such Addenda will be issued by TSTC before the submittal deadline as part of the RFP and Respondents shall acknowledge receipt of each Addendum to the RFP in proposal submission.

1.5 Schedule of Events

Issuance of RFP	Friday, August 02, 2019
Deadline for Written Questions	Monday, August 12, 2019, 10:00 AM CST
Issuance of Addendum (if necessary)	Thursday, August 15, 2019, 5:00 PM CST
Submittal Deadline	Friday, August 23, 2019, 2:00 PM CST
Evaluation and Selection Period (tentative)	TBA
Interviews and Negotiations (optional)	TBA
Award/Issuance of Purchase Order (tentative)	TBA

1.6 Site Visit (Optional):

There will be no site visit or pre conference for this project.

1.7 Historically Underutilized Business Submittal Requirements

It is the policy of TSTC to promote full and equal opportunities for the contracting and subcontracting of Historically Underutilized Businesses (HUB) in accordance with *Texas Government Code*, Chapter 2161. **This Chapter applies to all contracts for the purchase of goods and/or services with an expected value of \$100,000 or more.**

A HUB Subcontracting Plan Form (Included as Separate Attachment) must be filled out and returned with the Proposal to be considered responsive. If the Proposal does not include a HUB Subcontracting Plan, it shall be rejected as a material failure to comply with advertised specifications.

Search the State of Texas HUB Database for HUB vendors by the NIGP class and item at: <https://mycpa.cpa.state.tx.us/tpasscmbsearch/index.jsp>

Additional minority and women owned business association resources are available for subcontracting notices at: <http://comptroller.texas.gov/procurement/prog/hub/mwb-links-1/>

Additional information and training regarding how to complete a HUB Sub-Contracting Plan can be found on the CPA Website at the following link: <http://comptroller.texas.gov/procurement/prog/hub/hub-subcontracting-plan/>

1.8 Subcontracting Approval

The Respondent shall perform the Contract with its own resources and those subcontractors identified in the Respondent's HUB Subcontracting Plan. In the event that the Respondent should determine that it is necessary or expedient to execute additional or alternative subcontracts for any of the performances under the Contract, the Respondent shall submit a revised HUB Subcontracting Plan for prior approval before executing any subcontracts.

In any subcontracts entered into by Contractor for the performance of the work, Contractor shall require the Subcontractor, to the extent of the work to be performed by the Subcontractor, to be bound to Contractor by the terms of the contract between Contractor and TSTC and to assume toward Contractor all of the obligations and responsibilities that Contractor, by the contract between Contractor and TSTC, assumes toward TSTC.

The Respondent shall manage all quality and performance, project management, and schedules for subcontractors. The Respondent shall be held solely responsible and accountable for the completion of all work for which the Respondent has subcontracted.

1.9 Proposal Requirements

Proposals cannot be altered after the proposal submittal deadline and must be firm for up to 90 days from the submittal deadline. Proposals cannot be withdrawn after submittal deadline without written approval by TSTC based on a written request to withdraw.

1.10 Signature, Certification of Proposer

Proposals submitted without the required forms and authorized signatures, as specified in Section 3(Proposal Requirements) and Section 6(Attachments) are subject to disqualification at TSTC's sole discretion.

1.11 Proposal Evaluation and Award Process

Proposals will be evaluated in accordance with Section 4.1 of the RFP.

1.12 Exceptions to RFP

Any exceptions to terms, conditions, and requirements of the RFP, including the Service Agreement, must be made in writing and noted in the Proposal. Please refer to Section 6, Form B for the required form.

1.13 No Reimbursement for Proposal Costs

TSTC specifically disclaims the responsibility and/or liability for all costs, expenses, or claims related to or arising out the proposers' participation in this RFP process, including but not limited to costs incurred as a result of preparing, copying, shipping, presenting, and/or clarifying their Proposal and the information relevant to the Proposal. Proposers acknowledge and accept that any costs incurred from proposers' participation in this RFP process shall be at their sole risk and responsibility.

1.14 Taxes

As an institute of higher education and agency of the State of Texas, TSTC is exempt from payment of Texas State and local sales or use taxes on all purchases (*Texas Tax Code, Section 151.309*). Do not include sales tax in Proposal. Tax exemption certificates are available upon request.

1.15 Reservation of Rights

TSTC reserves the right to modify the RFP, divide the Scope of Work into multiple parts, and reject any and all proposals to re-solicit for new proposals or temporarily or permanently abandon the RFP prior to the date on which TSTC's delegated authority executes a contract with the selected Proposer.

1.16 Texas Public Information Act

Proposers acknowledge that TSTC is an agency of the State of Texas, and is therefore required to comply with the Texas Public Information Act (*Texas Government Code, Chapter 552.001, et seq.*) TSTC strictly complies with all statutes, court decisions, and opinions of the Texas Attorney

General with respect to disclosure of public information. All information, documentation, and other materials submitted in response to this RFP are considered non-confidential and/or non-proprietary and are subject to public disclosure. If proposals include proprietary data, trade secrets, or information proposers must specifically label such data, secrets, or information as follows: **“PRIVILEGED AND CONFIDENTIAL – PROPRIETARY INFORMATION”**.

1.17 Equal Opportunity

Proposer must be an equal opportunity employer. No person shall be discriminated against in employment because of race, color, religion, gender, national origin, disability, or age.

1.18 Accuracy of Information

The information presented in this RFP is complete and accurate to the best of TSTC’s knowledge. If proposers have any questions in regards to this RFP, a written request should be submitted to Point of Contact before the Deadline for Written Questions specified herein.

1.19 Ethics Conduct

Any direct or indirect actions taken to unduly influence competitive purposes, to circumvent equal consideration for competitive bidders, or to disregard ethical and legal trade practices will disqualify proposers from current and future consideration for participation in TSTC purchase orders and contracts.

1.20 Contract Award

Proposals to this RFP are offers to contract with TSTC. Proposals do not become contracts and are not binding until a written contract is executed by TSTC’s delegated authority and awarded Proposer. Awarded Proposal will become incorporated by reference in the written contract. TSTC shall reserve the right to award a contract for part or all requirements in the RFP, to award multiple awards, or not award any contract, according to what is in the best interest of the TSTC. The RFP and submitted responsive documents, or portions of each, and at the College’s sole discretion, may become incorporated by reference and a part of this written contract and will be binding on both the College and the Proposer after execution of the contract by both parties.

The term of this contract shall begin (TBD) To Be Determined and terminate on August 31, 2021. At the end of the contract TSTC has the option to continue services with awarded proposer for an additional twelve (12) months by extending the termination date for a maximum of one year per renewal for four (4) additional consecutive renewal years. Upon the renewal of the pilot, TSTC may request to expand the pilot or choose to fully transition to the proposer’s solution or to allow the Agreement to terminate. Either party may terminate this contract, without penalty, by giving 30 days written notice.

SECTION 2: SCOPE OF WORK

2.1 Overview

Texas State Technical College (“TSTC”) is soliciting statements of proposals (“Proposals”) for a Learning Management System (LMS) Pilot for Performance Based Education (“Project”) to expand teaching methods to meet the needs of the Texas workforce. In order to meet the needs we need to get the students in the door, trained in the necessary skills and back out into the workforce. TSTC is implementing a Performance-Based Education (PBE) structure for several programs (otherwise known to others as Competency Based Education (CBE)). TSTC is currently looking into piloting a hosted learning management system that can accommodate the following delivery methods to assist in our goal:

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 - Self-Paced
- Traditional semester/term based instruction
- Single gradebook for the faculty to use
- Ability to integrate with Student Information System (SIS)

Please see detailed features and requirements in section 2.2

TSTC’s goal is to identify a Learning Management System (LMS) for Performance Based Education (PBE). The LMS chosen would be piloted for 1 full year. TSTC would like to start implementing and testing by Spring 2020, with full pilot starting in Fall (August) 2020 thru Summer 2021 (3 complete semesters). The purpose is to meet the needs for TSTC in their goal to achieve a suitable solution for all our LMS needs in Traditional and Performance Based Education. TSTC’s LMS system supports our current traditional needs. We are in the process of implementing a Performance based education initiative (PBE) that requires the expansion of our LMS functionality. Our current solution does not provide the flexibility needed to accommodate our growing needs.

2.2 Scope of Work

TSTC is requesting proposals for a Learning Management System (LMS) Pilot for Performance Based Education otherwise known as Competency Based Education (CBE). Proposer will need to provide detailed documentation on features available within the proposer’s LMS that will accommodate the requirements listed in this RFP.

2.2.1 Features and Requirements (Requested)

- **General Parameters**
 - Clean, modern, user-friendly

- Off-the -shelf with no customizations
 - Mobile user friendly
 - Universal user profile (similar to social networking) to display introduction, photos - and probably competencies for PBE
 - Ability to switch and assign different roles (student, teacher, designer, system admin)
 - Accessibility features: tagging with alt text, text enlargement, compliance with ADA
 - Ability to integrate checklists and rubrics
 - Allows for external plug-ins (My Math Lab, Turnitin, Respondus, etc.)
 - Please list all external plug-ins that are compatible
 - Ability to incorporate external applications through LTI
 - Please list all ERP systems compatible with
 - Allows for multiple Entry/Exit points
- **Accessibility**
 - Are all interfaces (both for administrators and end-users) that are part of your product compliant with Section 508 and/or WCAG 2.0 AA? This includes features such as appropriate use of alt-text, screen reader support, and use of colors and contrast to enhance visible accessibility.
 - Will ReadSpeaker work with your solution
 - Describe your conformance testing process.
 - Have you ever worked with Accessibility as a functional requirement?
 - Please provide a Voluntary Product Accessibility Template (VPAT) (Preferably VPAT 2.0), or similar, for your product. You can find instructions and details on the ITIC website at <https://www.itic.org/policy/accessibility/>.
 - If your product is not fully accessible, if you have a roadmap to make your product fully compliant? If so, please provide details on your roadmap including conformance goals and timeline for completion?
 - **Course Design Parameters**
 - Ability to design and deliver courses in the following formats:
 - PBE (Performance based education or CBE)
 - course based
 - Traditional semester / term based
 - Ability to generate course templates
 - Easy migration of content from one course section to another
 - Repository for Competencies/Activities/Tasks and content for sharing between instructors and courses

- Ability to automatically populate course content (Competencies/Activities/Tasks)
- Ability to link competencies across multiple courses/semesters
- Ability to integrate checklists and rubrics into course activities
- Proposer will provide a matrix of all compatible external plugins included with their response. Examples listed below:
 - Cengage Learning MindTap & MindLink
 - Blackboard Open Content
 - SoftChalk Cloud
 - Commercial Content
 - W.W. Norton InQuizitive
 - TestOut
 - Magna
 - Texidium
 - MyMathLab
 - Pearson Mastering
 - Turnitin
- Provides a variety of communication tools
 - Discussion forums
 - Easy to follow discussions and responses to posts
 - Chat
 - Hangouts or other similar products
 - Webex
 - Whiteboard
 - Announcements
 - Calendar
 - Messaging built into the system - email type format
- Availability of interactive activities
- Ability to create meta courses
- Ability to set-up groups within course sections
- Ability to track students' participation/work in the course
- Availability of instructional design services to assist subject matter experts
- Ability to divide courses into different modules
- Easy rearrangement of content on course pages (i.e. drag and drop)
- Easy upload of files
- Glossary availability
- Ability to write math equations
- Support for SCORM files
- Ability to conduct, record, and archive synchronous meetings
- Ability for students and faculty to easily track progression through course content
- Availability of survey tool

- Variety of ways for instructors to provide feedback (text, audio, video)
 - Ability for students to upload video assignments
 - Ability to require students to move through course items or content before being able to access additional course items or content (conditional release)
 - Automatic save feature to work on drafts or modules
 - Powerful search tool (search courses and users within the LMS)
 - Rich content editor with ability to embed HTML, video, etc.
 - Compatible with TechSmith Relay
 - Compatible H5P
- **Assessment Parameters - PBE (Performance Based Education or CBE) & Traditional**
 - Gradebook
 - Easy Setup
 - Easy to use gradebook
 - Easy for students to find their feedback
 - Ability to grade assignments and provide feedback within the system
 - Queue assignments to be graded in the order they were submitted, regardless of assignments type
 - Easy to use with PBE and indicated which items need grading
 - Ability to export / import grades into/out of the gradebook
 - What are the file types that are required to open or view
 - Ability for course items to link to competencies (PBE)
 - Single Gradebook that accommodates CBE and traditional instruction built into the LMS
 - Ability to communicate with Colleague Ellucian (See section 2.2.5 System Compatibilities)
 - Upon completion of the group of competencies through the degree plan the student will obtain course credit within the SIS system automatically.
 - Automatic Cert1/Cert2 awarding: Embedded Certificates of Completion automatically awarded once a student has met competency requirements.
 - Indicators for items that need to be graded
 - Link tests, quizzes, and class assignments to associated competencies that can be marked as completed, mastered, or not completed.

- Ability for faculty to setup and/or change gradebook settings by course or award including but not limited to the following:
 - Option to hide upcoming grades not completed
 - Ability for faculty to provide feedback
 - Option to weight individual assignments or course categories applied to the final grade
 - Option to allow students to view assignment weights applied to final grade
 - Option to allow students the ability to view their overall course ranking and relation to other students in the course
- Option of aggregating gradebook calculations based on :
 - Weighted mean of grades
 - Mean of grades
 - Median of grades
 - Lowest grade
 - Highest grade
 - Mode of grades
 - Natural
- Ability to adjust grading scale depending on award or course
- Ability to provide extra testing time to an individual or group of students
- Scheduling ability for labs and assessments
- Tracking student time/schedules
 - Track Attendance - either built in or external
- Assignments / Activities
 - Conditional release of activities
 - Ability to respond to students' choices and run simulations/scenarios
 - Ability to provide extra testing time to an individual or group of students
 - Ability to take pre assessment and then either move to final assessment, skip skills/competency altogether, or jump to instructional needs of student
 - Ability to import assessment questions from test generator software or other test question repositories (ex. ExamView)
 - Ability to create rubrics and if possible be placed in a repository for use in other courses
 - Ability to add pre-requisite competencies.
 - Ability to customize the sequence of competencies.
 - Ability to create rubrics that can be placed in a repository for use in other courses
 - Ability to track and grade rubrics

- **Analytics, Reporting & Simulation**
 - Ability to respond to students' choices and run simulations/ scenarios
 - Ability for a student and/or faculty to view the following:
 - Progress status to be readily visible (i.e. status bar on progression through a course and the program of study showing completed courses/competencies)
 - Must contain data tracking mechanisms to document success rates, failure, retention, etc.
 - Ability to run reports at course and administrative level
 - Ability to pull reports based on activity

- **Training Parameters**
 - Online or Onsite training
 - Train the trainer
 - Instructional Designer
 - Administrative
 - Administrator
 - Help Desk Support
 - Instructor Support
 - Instructor
 - Student
 - Resource materials
 - Video Tutorials
 - Training Manual

- **Support Parameters -**
 - Provide a current SLA for an organization similar (or larger) in size with TSTC
 - 24 hour, 7-day a week telephone number will be available for problem reporting.
 - Proposer will provide direct electronic mail, telephone, and online technical support for individuals specified by TSTC.
 - Proposer agrees to perform applicable troubleshooting of errors for no additional charge.
 - Proposer will provide a calendar of any scheduled maintenance or updates with an estimate of time to completion.
 - Proposer agrees to notify TSTC of any unscheduled maintenance within "24" hours of the emergency maintenance being applied.
 - Proposer will provide statistics on the following:
 - Service Interruption
 - Internet Outages

- Server
- Security Threats
- Response Times
- Uptime

2.2.2 Security Requirements (Mandatory) -

- TSTC retains sole ownership and remains the custodian of all institutional records stored in the proposers system. Proposer will not access these records without TSTC’s written consent. The need for accessing records must be identified on the request.
- Upon termination, cancellation, expiration or other conclusion of the Agreement, Service Provider shall return all TSTC data to TSTC and destroy any and all TSTC data within 30 days. A notification of data destruction must be provided to TSTC.
- The application must provide a secure method of authentication via TSTC’s Secure Lightweight Directory Access Protocol (LDAPS) to Microsoft Active Directory Services. The use of Security Assertion Markup Language (SAML) and other like products will be considered as well. Externally hosted solutions must be compatible with ADFS 2.0 WS-FED, or ADFS SAML 2.0. If your application does not support the use of aforementioned authentication, please specify the method that will be used for user maintenance and administration.
- For the purpose of application administration, the application should allow TSTC staff access to the proposers system electronically via a tiered permissions system. Local access control would be granted by TSTC.
- In the event that the system will be a hosted solution handling sensitive or regulatory information of employees, students, or other individuals, a Service Organization Controls 2 report (SOC2), ISO27001, or similar third party audit report will be required. Sensitive or regulatory protected information includes, but is not limited to:
 - a. Sensitive Personal Information (social security numbers, government issued identification numbers, driver’s license number, banking account numbers)
 - b. Family Educational Rights Privacy Act (FERPA) protected data
 - c. Health Insurance Portability and Accountability Act (HIPAA) protected data

More information regarding a SOC 2 report can be found at:
<https://www.aicpa.org/InterestAreas/FRC/AssuranceAdvisoryServices/Pages/ServiceOrganization%27sManagement.aspx>
- The proposer must disclose and provide appropriate documentation and assurance for all subcontractors handling TSTC data. A SOC2, ISO27001 report or similar will be required for subcontractors handling sensitive or regulatory protected information.

The application must have full logging and auditing capability for operations performed by the software

2.2.3 Infrastructure Requirements -

- In the event that the Proposer's solution is a hosted solution the Proposer will be responsible for:
 - installing, maintaining and updating the equipment used to provide this service, including maintenance of all core application hardware and software.
- Proposer will provide encrypted data backup, restore and disaster recovery capabilities. Please explain how this is achieved.
 - Provide any applicable costs or fees associated with the restore or disaster recovery services.
- Provide monthly/quarterly reports to include:
 - Performance reports on the production system
- Provide a non-production test site.

2.2.4 System Capability Requirements -

- Please list all ERP or SIS systems that are compatible with your solution
- LMS MUST integrate with Ellucian (Colleague - Unidata) through ILP 4.2+
- System should publish RESTful APIs/Web Services to facilitate the real-time retrieval of definitions and data from the LMS by external TSTC systems
- TSTC's Student Portal is Ellucian Sharepoint
- Proposer shall provide storage to accommodate TSTC's pilot starting in the Fall and allow the availability to grow as the pilot program is expanded in the spring and summer of 2021. If the pilot is extended an optional additional year, TSTC will need to know that the proposers infrastructure will support our growing needs.
- Please provide the matrix used to identify any disk space limitations please include the following:
 - Tier levels with pricing breakdown
 - Pricing matrix should storage levels be exceeded
- Training and Implementation for the Pilot (Jan 2020 - July 2020)
 - approximately 100 employees
 - Approximately 50 students
 - Please list any pricing breakdown structures
- Please identify if they change by student count
- Please identify if they change by number of courses
 - 1 year of archives

- Pilot Storage to accommodate (3 semesters starting Aug 2020 - Aug 2021)
 - approximately 100 employees
 - approximately 750 students
 - Please list any pricing breakdown structures
- Please identify if they change by student count
- Please identify if they change by number of courses
 - 1 year of archives
 - Spring (Jan. 2021) increase student count to 800 students through the remainder of the pilot.
- Option to extend (yearly)
 - 3TB storage space with a 20% growth expected per year.
 - 2 years of archives
- Please provide the matrix used for pricing per student count, please outline tiers available.
- Are staff & admin support part of the count?
- Are students counted by instance? or per instructional unit? Please define
- Method to increase license count if needed, and time frame to accomplish the increase in student count / disk storage
- The URL used to access the proposer's system will need to be configurable to reflect a TSTC Internet domain.
- Ability to conform website to TSTC branding standards
- SCORM compliant
- LTI compliant
- Vocarium Integration - might be done using LTI

2.2.5 System Implementation -

- Proposer will provide a support plan detailing how the proposer will assist TSTC's content migration into the proposer's system from Moodle 3.53 (Build: 20181112) (current version)
- Mysql
- PHP 7.1.15.1.14.04.1.2
- Moodle 3.6 (upgrade scheduled for July 2019)
- Proposer will provide a support plan detailing how the proposer will assist TSTC's PBE content migration into the proposer's system proprietary formats
- Transferability of courses
- Data Migration – Customer will provide base data in the following format for use of migration into the new system:
 - Moodle uses the .mbz extension for the backup/restore process.
 - Users should have the ability to backup a Moodle course with the .mbz extension and restore it into the new LMS. This allows for content already being used in Moodle to be brought into the new LMS without having to reinvent

- Provide an overview of the data migration process, how it will work for the purpose of implementation and day-to-day use of the application.

2.2.6 Termination of Services -

- Provide an overview of how TSTC will be able to recoup its data and the file formats available for this purpose.
- Provide an overview of how TSTC data will be destroyed in the event Proposer is providing a hosted solution.

2.2.7 References, Experience and Qualification -

- Provide a description of the Proposer's business history, including date founded, number and location of offices. Indicate which office will be responsible for day-to-day contact with TSTC when necessary. Describe the structure of company ownership.
- Describe the Proposer's relevant work experience on at least five (4) projects working with: Institutions of higher education and large educational systems
- Describe Proposer's experience in developing curriculum
- Describe process for training certified instructors and administration capabilities on site at one of TSTC campuses.

2.3 Pricing Sheet

Proposer must provide detailed pricing sheet based on our previous listed requirements. If you could list each area of the pricing as a separate line item.

Please list any pricing breakdown structures:

- Student count
- Number of courses
- Training Hours
- Environment Test and Prod
- Support
 - Migration Support
 - Technical Support (production)
- Implementation
 - Integration implementation

2.4 Contract Administration

Contract Manager for this project is Carrie Bernal.

2.5 Change or Addition to Scope of Services

TSTC, without invalidating the contract, may make changes by altering, adding to, or deduction from the Scope of Services at any time during the term of the contract in order to meet current TSTC needs. The Contract pricing shall be adjusted accordingly, upon mutual agreement between TSTC and Contractor.

Should TSTC request additional services during the term of the Contract, an agreement to provide these services at the same price as quoted will be understood as included in the Respondent's submission.

SECTION 3: PROPOSAL REQUIREMENTS

The Proposal must be organized in sections and divided by tabs in the following format and contain all required information and forms in Sections 3.1, 3.2, and 3.3. Respondents should note that elaborate or unnecessary voluminous proposals are not desired. All forms must be completed, signed, and returned as part of the Respondent's proposal.

3.1 Execution of Offer

The Execution of Offer (Form A, Section 6) should be the first page of your Proposal. This form must be signed by a person authorized to sign for the Respondent.

3.2 Proposal Criteria (Each section should be in a separate tab)

Proposal Response (Tab 1) - Respondents to provide a detailed proposal in how the services will be provided as described in Section 2.2 TSTC is interested in the approach, methods, quality and customer service that the firm will employ to provide the services.

Features and Requirements

Security Requirements

Infrastructure Requirements

System Capability Pricing and Delivery Schedule

System Implementation

Termination of Services

Experience and Qualifications, References

Price Sheet (Tab 2) - Respondents are to provide a detailed price list of all services provided based on the Scope of Work. Refer to Section 2.3 Pricing Sheet.

3.3 All Required Forms (Each form should be in a separate tab)

Form A: Execution of Offer [MUST BE SIGNED FOR RESPONSE TO BE ACCEPTED]

Form B: Deviation/Compliance Signature Form

Form C: Non-Collusion Statement

Form D: References

Form E: Inter-Local Agreement

Form F: HUB Sub-Contracting Plan [If proposal is over \$100,000, must be signed]

Form G: Conflict of Interest

Form H: Non Bid Response [Optional]

SECTION 4: EVALUATION

Respondent is encouraged to propose terms and conditions offering the maximum benefit to TSTC in terms of (1) services to TSTC, (2) total overall cost to TSTC, and (3) expertise. Respondents should describe all educational, state and local government discounts, as well as any other applicable discounts that may be available to TSTC.

An evaluation team from TSTC will evaluate the Proposal. The evaluation of Proposal and the selection of a respondent will be based on the information provided by Respondent in its Proposal. TSTC may give consideration to additional information if TSTC deems such information relevant.

The criteria to be considered by TSTC in evaluating Proposal and selecting a Contractor will be those factors listed below.

Threshold Criteria Not Scored:

- Ability of TSTC to comply with laws regarding Historically Underutilized Businesses; and
- Ability of TSTC to comply with laws regarding purchases from persons with disabilities

Respondents shall carefully read the information contained in Section 4.1 and submit a complete statement of Proposals to all questions in Section 3.2. Incomplete Proposals will be considered non-responsive and subject to rejection.

Criteria to be Evaluated		Points
Criteria One:	Features and Requirements	30
Criteria Two:	Security Requirements	10
Criteria Three:	Infrastructure Requirements	15
Criteria Four:	System Capability Pricing and Delivery Schedule	20
Criteria Five:	System Implementation	15
Criteria Six:	Termination of Services	5
Criteria Seven:	Experience and Qualifications, References	5
Total		100

4.1 CRITERIA

TSTC may select the Proposal that offers the “best value” for the institution based on the published selection criteria and on its ranking evaluation. TSTC may first attempt to negotiate a contract with the selected respondent. TSTC may discuss with the selected respondent options for a scope or time modification and any price change associated with the modification. If TSTC is unable to reach a contract with the selected respondent, TSTC may formally end negotiations with that respondent and proceed to the next “best value” respondent in the order of the selection ranking until a contract is reached or all Proposals

are rejected. TSTC is not obligated to select the Respondent offering the most attractive economic terms if that Respondent is not the most advantageous to TSTC overall, as determined by TSTC.

Best Value Criteria

- The quality, availability, and adaptability of the supplies, materials, equipment, or contractual services to the particular use required.
- The number and scope of conditions attached to the RFP.
- The ability, capacity, and skill of the proposer to perform the contract or provide the service required.
- Whether the proposer can perform the contract or provide the service promptly, or within the time required, without delay or interference.
- The character, responsibility, integrity, reputation, and experience of the proposer.
- The quality of performance of previous contracts or services;
- Any previous or existing noncompliance by the proposer with specification requirements relating to time of submission of specified data such as photos of equipment, samples, models, drawings, certificates, or other information; the sufficiency of the financial resources and ability of the proposer to perform the contract or provide the service;
- The ability of the proposer to provide future maintenance, repair parts, and service for the use of the contract.
- The purchase price:
- Any relevant criteria specifically listed in the RFP or request for proposals.

SECTION 5: SAMPLE CONTRACT

SERVICE AGREEMENT

This Service Agreement, hereinafter referred to as the “Agreement”, is made and entered into by and between **Texas State Technical College**, an institution of higher education and an agency of the State of Texas (hereinafter referred to as “TSTC”), and **[Insert the proper legal name of Contractor]**, a/an **[insert type of business entity—individual, corporation, partnership, non-profit organization, etc.]**, with its principal place of business at **[insert address of the contractor]** (hereinafter referred to as the “Contractor”). Contractor and TSTC may individually be referred to as a “Party” or collectively as “Parties” to this Agreement.

Now, therefore, the Parties agree as follows:

ARTICLE 1 BINDING DOCUMENTS

1.01 This Agreement shall provide for **[Insert type of service(s)]** (“Services”) described in and in the manner required by the following documents, attached to and incorporated as part of this Agreement for all purposes:

- (a) This Agreement
- (b) (i) **TSTC’s RFP #19-PG-006_ for _Learning Management System (LMS) Pilot for Performance Based Education (PBE)_**, entitled, **“Insert Title”** (hereinafter referred to as the “Project”) which can be downloaded from **[insert URL—use SmartBuy link]** as of 08/02/2019.
- (c) (i) Contractor’s **proposal** received in response to RFP # **_19-PG-006_** dated 08/23/2019, which is incorporated into and made part of this Agreement herein by reference.
- (d) **Exhibit F: Historically Underutilized Business (HUB) Subcontracting Plan.**
- (e) **Exhibit X: Contractor’s contract.**

1.02 Order of Precedence. In case of any inconsistency, conflict, or ambiguity among the Agreement and any of the documents specified in Article 1.01, the documents shall govern in the following order:

- (a) This Agreement
- (b) (i) TSTC's RFP #19-PG-006 for Learning Management System (LMS) Pilot for Performance Based Education (PBE), entitled, "Insert Title" (hereinafter referred to as the "Project") which can be downloaded from [insert URL—use SmartBuy link] as of 08/02/2019.
- (c) (i) Contractor's proposal received in response to RFP #19-PG-006 dated 08/23/2019, which is incorporated into and made part of this Agreement herein by reference.
- (d) Exhibit F: Historically Underutilized Business (HUB) Subcontracting Plan.
- (e) Exhibit X: Contractor's contract.

ARTICLE 2 TERM OF AGREEMENT

- 2.01 Initial Term: This initial term of this Agreement shall begin (c) on the date the Agreement is signed by the TSTC delegated authority, who shall sign after Contractor signs, and shall terminate not later than twelve (12) months after that date unless renewed or terminated in accordance with the terms of the Agreement.
- 2.02(a) Renewal Terms: TSTC has the option to renew the Agreement for four (4) successive terms, with each Renewal Term being twelve (12) month periods, upon written notice to Contractor at least thirty (30) days prior to the expiration of the Initial Term or any Renewal Term.
- 2.03 Completion of Work in Progress: TSTC has the option to extend the term of this Agreement, or any Renewal Term, as necessary for Contractor to complete Services on any Project approved by TSTC prior to the expiration of the Agreement.

ARTICLE 3 CONTRACTOR'S GENERAL SERVICES AND RESPONSIBILITIES

- 3.01 General. Contractor warrants, represents, covenants, and agrees that it is duly organized, validly existing and in good standing under the laws of the state of its incorporation or organization and is duly authorized and in good standing to conduct business in the State of Texas, that it has all necessary power and has received all necessary approvals to execute and deliver the Agreement, and the individual executing the Agreement on behalf of Contractor has been duly authorized to act for and bind Contractor.

- 3.02 Independent Contractor. For all purposes of this Agreement and notwithstanding any provision of this Agreement to the contrary, Contractor acknowledges that it is engaged as an independent contractor and is not a state employee, partner, joint venturer, or agent of TSTC. Contractor will not bind nor attempt to bind TSTC to any agreement or contract. As an independent contractor, Contractor is solely responsible for all taxes, withholdings, and other statutory or contractual obligations of any sort, including but not limited to workers' compensation insurance. Notwithstanding any provisions to the contrary, Contractor is responsible for its conduct of business operations, including but not limited to employee salaries, benefits, and travel expenses. Contractor warrants that it will obtain, maintain in effect, and pay the cost for all licenses, permits, or certifications that may be necessary for Contractor's performance of this Agreement.
- 3.03 Project Manager. Contractor shall manage Contractor's services and administer any Project authorized pursuant to this Agreement. Contractor shall provide and/or coordinate the Services necessary and reasonably inferable for the complete performance of any Project authorized pursuant to this Agreement.
- 3.04 Standard of Care: Contractor agrees and acknowledges that TSTC is entering into this Agreement in reliance on Contractor's represented professional abilities with respect to performing Contractor's services, duties, and obligations under this Agreement. Contractor shall perform its Services (i) with the professional skill and care ordinarily provided by competent contractors practicing in the same or similar locality, in the same or similar industry, and under the same or similar circumstances; and (ii) as expeditiously as is prudent considering the ordinary professional skill and care of a competent company; and (iii) in compliance with all applicable national, federal, state, municipal, and State of Texas laws, regulations, codes, ordinances, orders and with those of any other body having jurisdiction. There are no obligations, commitments, or impediments of any kind known to Contractor that will limit or prevent performance by Contractor of its services. Contractor hereby agrees to correct, at its own cost, any of its Services, and the services of its Subcontractors, that do not meet the standard of care.
- 3.05 Compliance with Applicable Laws and Regulations. Contractor will comply with, and will be responsible for requiring its officers and employees to comply with, all applicable federal, state, and local laws and regulations, and the rules and regulations of TSTC.
- 3.06 Illegal Dumping. If applicable, [Delete Contractor shall ensure that it and all of its Subcontractors prevent illegal dumping of litter, electronic waste, hazardous waste, matches, medical waste, solid waste, chemicals, petroleum, rubbish, sludge, or other materials in accordance with Title 5, Texas Health and Safety Code, Chapter 365.

- 3.07 Personnel: Contractor shall at all times provide a sufficient number of qualified personnel to accomplish Contractor's Services within the time limits set forth in the schedule.
- 3.08 Existing Conditions: Contractor shall use reasonable efforts to verify the accuracy and suitability of any drawings, plans, sketches, instructions, information, requirements, procedures, requests for action, and other data supplied to Contractor by TSTC, or any other party, that Contractor uses for the Project.
- 3.09 Representative: Contractor shall designate a representative primarily responsible for Contractor's Services under this Agreement. The designated representative shall act on behalf of Contractor with respect to all phases of Contractor's Services and shall be available as required for the benefit of TSTC. The designated representative shall not be changed without prior approval of TSTC, which approval shall not be unreasonably withheld.
- 3.10 Documentation: Contractors shall fully document its Project activities, in drawings, reports or other methods as appropriate to the scope of work.
- 3.11 Travel and Per Diem. Contractor understands that any travel or per diem required by Contractor to perform its obligations under the Agreement will be at Contractor's expense. However, TSTC has sole discretion to and may pay Contractor's travel and per diem requests, but prior to expenditure, Contractor must have approval from TSTC in writing, and if approved by TSTC all travel and per diem that Contractor requests are subject to, and shall not exceed, the reimbursement limitations applicable to Texas state employees in conducting official state business as prescribed by applicable law, rules, and regulations including, but not limited to, Chapter 660 of the Texas Government Code, the General Appropriations Act and rules adopted by the Comptroller.

ARTICLE 4 TSTC RESPONSIBILITIES

- 4.01 Representative: TSTC designates the Facilities, Planning, Construction and Maintenance Services Department (hereinafter referred to as the "Department") as the Department authorized to act on TSTC's behalf with respect to the Project. TSTC designates the Associate Vice Chancellor of the Department or his designee as its representative for the purpose of administering this Agreement (hereinafter referred to as the "Representative(s)").
- 4.02 Special Information: TSTC may furnish available property, boundary, easement, right-of-way, topographic and utility surveys; plans and specifications; and special data and conditions relevant to the Project. TSTC may furnish other special investigations of the Project site, if any, as requested by Contractor and as reasonably necessary for the Project. Contractor shall

exercise reasonable care in relying upon this information in the performance of its Services under this Agreement. TSTC makes no warranties or representations as to the accuracy or suitability of information provided to Contractor by TSTC or by other.

- 4.03 Entry on Land: TSTC shall assist Contractor in gaining entry to state-owned or controlled property as necessary for Contractor to perform its Services under this Agreement.
- 4.04 Time for Response: TSTC shall furnish required information and services and shall render approvals and decisions as expeditiously as necessary for the orderly progress of Contractor's Services.

ARTICLE 5 ACCEPTANCE OF WORK

- 5.01 TSTC's Satisfaction: All Services performed under this Agreement shall be completed to the satisfaction of TSTC's Representative assigned to the Project. TSTC's Representative shall decide all questions regarding Contractor's performance under the Agreement and such decisions shall be final and conclusive.
- 5.02 Correction of Work: Should Contractor's Services not conform to the requirements of this Agreement as determined by TSTC's Representative, TSTC may order Contractor to re-perform such Services at no additional expense to TSTC or deduct the fees for such Services from any other fees payable to Contractor.
- 5.03 Liability: TSTC's approval or acceptance of Contractor's Services will not release Contractor from any liability for such Services because TSTC is, at all times, relying upon Contractor's skill and knowledge in performing Contractor's Services.

ARTICLE 6 AUTHORIZED CONTRACT SUM

- 6.01 Contractor shall be entitled to the sums specified on **Exhibit B** provided Contractor provides proper invoicing and documentation as specified herein. **In no event shall the sum paid by TSTC to Contractor exceed the sum of (XXXXXXXXXX).**
- 6.02 TSTC shall pay Contractor for performance of the Agreement the sum of **Five Hundred Dollars and No Cents (XXX.XX) per month** and make payment on account as hereinafter provided.

- 6.03 TSTC shall pay Contractor for performance of the Agreement the sum of **Five Hundred Dollars and No Cents (XXX.XX)** upon completion of the Project and make payment on account as hereinafter provided.
- 6.04 TSTC shall pay Contractor for performance of the Agreement in three installments upon the completion of Project milestones as listed below and shall make payment on account as hereinafter provided.
- i. The sum of **(XXXXXXXX) (XXXXXXXX)** Dollars for _____ **specify the milestone event** _____; and
 - ii. The sum of **(XXXXXXX) (\$XXXXXXX)** Dollars for _____ **specify the milestone event** _____; and
 - iii. The sum of **Nine Thousand, Seven Hundred and No Cents (\$9,700.00)** after TSTC's final inspection and approval of the Work.

In no event shall the sum paid by TSTC to Contractor exceed the sum of **(XXXXXXXXXX)**.

- 6.05 Indefinite Quantity. The overall maximum value of this Agreement is indefinite, subject to the contractual authority delegated by the TSTC Board of Regents to the TSTC representative ("Representative"). The cost of each specifically authorized project will be established in an "Authorization to Commence Work" issued by the Representative. Established cost amounts shall not be increased except by written change order to a previously issued Authorization to Commence Work executed by TSTC and Contractor.
- 6.06 No Minimum Amount of Work: It is expressly understood that TSTC is under no obligation to request any services from Contractor and no minimum amount of work is required under this Agreement. All service requests will be made by TSTC on an as-needed basis, subject to future agreement on the scope of the work and its cost.

ARTICLE 7 INVOICING AND PAYMENT

- 7.01(a) Invoicing. Contractor shall be entitled to the sums specified on **Exhibit B** for Services performed in accordance with this Agreement. Invoices shall be submitted in a format approved by TSTC and must contain at least the following information:
- (a) TSTC's valid purchase order number;
 - (b) Identification of billing period, by calendar month, to which the invoice applies;

- (c) Itemized description of Services provided including the names, billing rates and amount of time per task expended by all persons who performed Services on the Project during the billing period;
- (d) Any documentation relevant to the itemized description of Services provided requested by TSTC;
- (e) Total amount of invoice; and
- (f) Total amount of prior invoices and Maximum Contract Sum.

7.01(b) Invoicing. Contractor will invoice TSTC for Services performed in accordance with this Agreement.

7.02 Invoice Submittal. Each invoice must be submitted to accountspayable@tstc.edu or one of TSTC's mailing addresses or fax numbers specified below:

Texas State Technical College 3801 Campus Drive Waco, TX 76705 Fax: 254-867-3792	Texas State Technical College 1902 N. Loop 499 Harlingen, TX 78550 Fax: 956-364-5173
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7.03 Payment Terms. Notwithstanding any term or condition in the Agreement to the contrary, all invoices shall be payable to Contractor within thirty (30) days after TSTC's receipt of invoice and delivery of the Services in accordance with the Texas Prompt Payment Act, currently codified in Section 2251, Texas Government Code. Interest shall be payable by TSTC on all past due amounts at the rate specified in Section 2251.025 of such Code. Notwithstanding anything to the contrary, Contractor understands and acknowledges that TSTC's payment processes are stipulated by the Texas Prompt Payment Act, and nothing in the Agreement shall be construed to prevent or restrict TSTC from full compliance with such Act.

7.04 Payment Method. TSTC will pay Contractor with a credit card or direct deposit payment. TSTC will provide a direct deposit form to Contractor upon request.

7.05 Subcontractor Payment. Contractor shall promptly pay all bills for labor and material performed and furnished by others in connection with the performance of the Services.

7.06 Exceptions to Payment. Regardless of any other provision of this Agreement, TSTC shall not be obligated to make any payment requested by Contractor under this Agreement if any of the following conditions exist:

- (a) Contractor is in breach or default under this Agreement;
- (b) The requested payment includes Services not performed in accordance with this Agreement; provided, however, payment shall be made on the balance of the Services that are performed in accordance with this Agreement;
- (c) The total of Contractor's invoices exceed the Authorized Contract Sum specified in Article 3;
- (d) Contractor has failed to make payments promptly to other third parties used in connection with the Services for which TSTC has made payment to Contractor;
- (e) Contractor becomes insolvent, makes a general assignment of its rights or obligations for the benefit of its creditors, or voluntarily or involuntarily files for protection under applicable bankruptcy laws; or
- (f) If TSTC, in its good faith judgment, determines that the balance of unpaid compensation is insufficient to complete the Services required under this Agreement and terminates the Agreement as hereinafter provided.

7.07 Payment of Debt or Delinquency to the State. Pursuant to Sections 2107.008 and 2252.903, Texas Government Code, Contractor agrees that any payments owing to Contractor under the Agreement may be applied directly toward any debt or delinquency that Contractor owes the State of Texas or any agency of the State of Texas regardless of when it arises, until such debt or delinquency is paid in full.

7.08 Tax Exemption. Contractor understands and accepts that TSTC, as an agency of the State of Texas, is exempt from most State and Federal taxes. Contractor will not attempt to pay taxes on TSTC's behalf and TSTC will not reimburse contractor for any taxes paid. A tax exempt certificate is available to contractor upon request.

ARTICLE 8 RECORDS; RIGHT TO AUDIT

8.01 Contractor shall maintain records of costs, expenses and billings pertaining to Services performed under this Agreement in accordance with generally accepted accounting principles. Such records shall be available to TSTC or TSTC's authorized representative at mutually convenient times for a period of at least three (3) years after expiration or termination of this Agreement. TSTC shall have the right to audit and to verify the details set forth in Contractor's billings, certificates, and statements, either before or after payment. The terms of this paragraph shall survive any termination of the Agreement.

- 8.02 Contractor understands that acceptance of funds under the Agreement constitutes acceptance of the authority of the Texas State Auditor's Office, or any successor agency (collectively, "Auditor"), to conduct an audit or investigation in connection with those funds pursuant to Sections 51.9335(c) and 73.115(c), Texas Education Code. Contractor agrees to cooperate with the Auditor in the conduct of the audit or investigation, including without limitation providing all records requested. Contractor will include this provision in all contracts with permitted subcontractors.

ARTICLE 9 OWNERSHIP AND USE OF WORK MATERIAL, IF APPLICABLE

- 9.01 All drawings, specifications, plans, computations, sketches, data, records, photographs, tapes, renderings, models, publications, statements, accounts, reports, studies, and other materials prepared by Contractor or any Contractor's subcontractor in connection with the Services (collectively, "Work Material"), whether or not accepted or rejected by TSTC, are the property of TSTC and for its use and reuse at any time without further compensation and without any restrictions.
- 9.02 Contractor hereby grants and assigns to TSTC all rights and claims of whatever nature and whether now or hereafter arising in and to the Work Material and will cooperate fully with TSTC in any steps TSTC may take to obtain patent, copyright, trademark or like protections with respect to the Work Material.
- 9.03 TSTC will have the right to use the Work Material for the completion of the Services or otherwise. TSTC may, at all times, retain the originals of the Work Material.
- 9.04 The Work Material will not be used or published by Contractor or any other party unless expressly authorized by TSTC in writing. Contractor will treat all Work Material as confidential.

ARTICLE 10 INDEMNIFICATION

- 10.01 CONTRACTOR SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS THE STATE OF TEXAS, ITS OFFICERS AND EMPLOYEES, AND TEXAS STATE TECHNICAL COLLEGE, THE TEXAS STATE TECHNICAL COLLEGE SYSTEM, ITS OFFICERS, REGENTS, EMPLOYEES AND CONTRACTORS, FROM AND AGAINST ALL CLAIMS, ACTIONS, SUITS, DEMANDS, PROCEEDINGS, COSTS, DAMAGES, AND LIABILITIES, INCLUDING WITHOUT LIMITATION ATTORNEYS' FEES AND COURT COSTS, ARISING OUT OF, CONNECTED WITH, OR RESULTING FROM ANY ACTS OR OMISSIONS OF CONTRACTOR OR ANY AGENT, EMPLOYEE, SUBCONTRACTOR, OR SUPPLIER OF CONTRACTOR IN THE EXECUTION OR PERFORMANCE OF THIS AGREEMENT. CONTRACTOR SHALL COORDINATE ITS

DEFENSE WITH THE TEXAS ATTORNEY GENERAL AS REQUESTED BY TEXAS STATE TECHNICAL COLLEGE.

- 10.02 PARAGRAPH 8.01 IS NOT INTENDED TO AND SHALL NOT BE CONSTRUED TO REQUIRE CONTRACTOR TO INDEMNIFY OR HOLD HARMLESS THE STATE OF TEXAS, TEXAS STATE TECHNICAL COLLEGE OR TEXAS STATE TECHNICAL COLLEGE SYSTEM FOR ANY CLAIMS OR LIABILITIES RESULTING FROM THE NEGLIGENT ACTS OR OMISSION OF TEXAS STATE TECHNICAL COLLEGE, TEXAS STATE TECHNICAL COLLEGE SYSTEM OR ITS EMPLOYEES.

ARTICLE 11 INSURANCE

- 11.01 Consistent with its status as an independent contractor, Contractor will obtain and maintain in force for the duration of this Agreement and any extensions thereof, at Contractor's sole expense, and to cause its agents, suppliers and permitted Subcontractors (if any) to maintain at their sole expense, the insurance coverage obtained from companies authorized to do business in Texas or eligible surplus lines insurers operating in accordance with the Texas Insurance Code.
- 11.02 Insurance is to be placed with insurers authorized to conduct business in the State of Texas with a current A.M. Best's rating of no less than A:VII, unless otherwise acceptable to TSTC.
- 11.03 TSTC in no way warrants that these limits are sufficient to protect Contractor from liabilities that might arise out of the performance of the Services. Contractor will assess its own risks and, if it deems appropriate or prudent, maintain higher limits or broader coverages. Contractor is not relieved of any liability or other obligations assumed by reason of its failure to obtain or maintain insurance in sufficient amounts, duration, or types.
- 11.04 Contractor agrees to furnish insurance certificates reflecting the following coverage:
- i. Workers Compensation: Minimum coverage for employer liability in the amount of One Million Dollars (\$1,000,000) per occurrence and One Million Dollars (\$1,000,000) annual aggregate;
 - ii. Commercial General Liability: Minimum coverage for commercial general liability in the amount of One Million Dollars (\$1,000,000) per occurrence and Two Million Dollars (\$2,000,000) annual aggregate;
 - iii. Business Automobile Liability: Business auto liability insurance covering all owned, non-owned or hired automobiles, with limits of not less than One Million Dollars (\$1,000,000) per occurrence for bodily injury and property damage; and

- v. All other insurance required by state or federal law.
- 11.05 All policies (except Workers' Compensation) shall name shall name TSTC, Texas State Technical College System, its officials, employees and volunteers as an Additional Insureds on all required liability coverage. A Waiver of Subrogation in favor of TSTC and thirty (30) day notice of cancellation is required on all policies.
- 11.06 Contractor warrants that any professional subcontractors used to perform work under this Agreement will maintain the same coverage as Contractor.
- 11.07 Contractor's or subcontractors' insurance will be primary to any insurance carried or self-insurance program established by TSTC or the Texas State Technical College System. Contractor's or subcontractor's insurance will be kept in force until all Services have been fully performed and accepted by TSTC in writing.
- 11.08 CERTIFICATES OF INSURANCE VERIFYING THE SPECIFIED REQUIREMENTS SHALL BE PROVIDED TO TSTC PRIOR TO COMMENCEMENT OF SERVICES IN ACCORDANCE WITH THE NOTICES ARTICLE PROVIDED HEREIN. FAILURE OF TSTC TO OBTAIN THE REQUIRED CERTIFICATES OF INSURANCE PRIOR TO THE COMMENCEMENT OF SERVICES SHALL NOT WAIVE CONTRACTOR'S OBLIGATION TO PROVIDE THEM. CONTRACTOR WILL MAINTAIN INSURANCE AS REQUIRED HEREIN FOR THE TERM OF THE AGREEMENT AND SHALL PROVIDE RENEWAL CERTIFICATES TO TSTC AS APPLICABLE.
- 11.09 If a policy contains deductible provisions, Contractor shall be responsible for payment of the deductible amount for any claim(s) or the pursuit of any claim(s) or asserted claim(s) against TSTC, its agents, employees or representatives.
- 11.10 CONTRACTOR ACKNOWLEDGES AND UNDERSTANDS THAT TSTC DOES NOT MAINTAIN AND WILL NOT OBTAIN INSURANCE OF ANY TYPE TO PROTECT CONTRACTOR AGAINST ANY LOSS, DAMAGE OR INJURY THAT MAY IN ANY WAY RESULT FROM CONTRACTOR'S PERFORMANCE OF THE SERVICES.
- 11.11 Each policy of required insurance shall provide for ten (10) days written notice of cancellation to TSTC and include the following provisions: "It is a condition of this policy that the Company shall furnish written notice to Texas State Technical College Waco, 3801 Campus Drive, Waco, Texas 76705 ten (10) days in advance of any reduction in, or cancellation of this policy."

ARTICLE 12 CONFIDENTIALITY

- 12.01 All information owned, possessed, or used by TSTC that is communicated to, learned, developed or otherwise acquired by Contractor in the performance of services for TSTC, that is not generally known to the public, will be confidential and Contractor will not, beginning on the date of first association or communication between TSTC and Contractor and continuing throughout the term of this Agreement and any time thereafter, disclose, communicate or divulge, or permit disclosure, communication or divulgence, to another or use for Contractor's own benefit or the benefit of another, any confidential information, unless required by law.
- 12.02 FERPA Protection of Confidential Data. To the extent that 34 Code of Federal Regulations § 99.33(a)(2) is applicable, Contractor agrees to abide by the limitations on re-disclosure of personally identifiable information from education records set forth in The Family Educational Rights and Privacy Act and with the terms set forth in this subarticle. 34 FR 99.33 (a)(2) states that the officers, employees and agents of a party that receives education record information from TSTC may use the information, but only for the purposes for which the disclosure was made. Definition: Covered data and information (CDI) includes paper and electronic student education record information supplied by Institution, as well as any data provided by TSTC's students to Contractor. Acknowledgment of Access to CDI: Contractor acknowledges that the Agreement allows Contractor access to CDI. Prohibition on Unauthorized Use or Disclosure of CDI: Contractor agrees to hold CDI in strict confidence. Contractor shall not use or disclose CDI received from or on behalf of TSTC (or its students) except as permitted or required by the Agreement, as required by law, or as otherwise authorized in writing by TSTC. Contractor agrees not to use CDI for any purpose other than the purpose for which the disclosure was made. Upon termination, cancellation, expiration or other conclusion of the Agreement, Contractor shall return all CDI to TSTC or, if return is not feasible, destroy any and all CDI. Reporting of Unauthorized Disclosures or Misuse of Covered Data and Information: Contractor shall, within one day of discovery, report to TSTC any use or disclosure of CDI not authorized by this Agreement or in writing by TSTC. Contractor's report shall identify: (i) the nature of the unauthorized use or disclosure, (ii) the CDI used or disclosed, (iii) who made the unauthorized use or received the unauthorized disclosure, (iv) what Contractor has done or shall do to mitigate any deleterious effect of the unauthorized use or disclosure, and (v) what corrective action Contractor has taken or shall take to prevent future similar unauthorized use or disclosure. Contractor shall provide such other information, including a written report, as reasonably requested by Institution.
- 12.03 Protected Data Security. For purposes of this subarticle, "TSTC Confidential Information" means records maintained by TSTC, and records obtained by Contractor from TSTC under this Agreement, including (1) records and data provided electronically, on paper, or via online access or e-mail, (2) records and data that Contractor has converted into another format or medium (such as handwritten or electronic notes), and (3) records and data incorporated in any manner into Contractor's records, files or data compilations.

- (a) To the extent applicable, Contractor shall protect the confidentiality of TSTC Information and comply with all statutory, regulatory and Agreement requirements. Contractor's protection of the confidentiality of TSTC Information will survive the termination of this Agreement. Contractor shall be responsible and liable for any and all damages, without limitations, resulting from a breach by Contractor including damages and losses of third parties. Contractor shall reimburse TSTC, without limitations, for any costs incurred by TSTC in reimbursing third parties damaged by Contractor's breach and costs incurred in attempts by TSTC to limit third party losses resulting from Contractor's breach. Contractor agrees to accept liability, without limitations, for any damage to TSTC's hardware, software, or TSTC Information when such damage is caused by the actions or negligence of employees, contractors, sub-contractors or agents of Contractor, whether or not the individual was an authorized User under this Agreement.
- (b) Security Breach Notification. To the extent applicable, Contractor agrees to notify TSTC as soon as it becomes aware of any actual or unintended access of the TSTC data that may access, process, or store data, files, confidential information or personal data produced under, provided under or related to this Agreement or any Scope of Work subject to this Agreement. Unintended access includes, but is not limited to, compromise by a computer worm, search engine web crawler, password compromise or access by an unauthorized individual or automated program. Contractor agrees to notify TSTC within twenty-four (24) hours of the discovery of the actual or suspected unintended access.
- (c) Disposal. To the extent applicable, Contractor shall dispose of any TSTC information and any copies thereof after the limited purposes of the Agreement or any Statements of Work are achieved, except for TSTC information possessed by any court. Disposal means the return of TSTC information to TSTC or the destruction of TSTC information, as directed by TSTC. Disposal includes deletion of personal identifiers in lieu of destruction. In any case, Contractor shall dispose of all TSTC information within thirty (30) calendar days after the termination, cancellation, or expiration of the Agreement.
- (d) Access Limited. To the extent applicable, Contractor shall limit access to TSTC information to Contractor's employees who need access to achieve the limited purposes of the Agreement or any related Statement of Work.
- (e) Mobile Device and Removal. To the extent applicable, Contractor shall not place TSTC information on mobile, remote, or portable storage devices, or remove storage media from Contractor's facility, without the prior written authorization of TSTC.
- (f) Acceptance Testing. To the extent applicable, upon receipt of the initial feature set of Contractor's services prior to launch of Contractor's services, or any subsequent

enhancements to Contractor's services both Parties will test the Deliverable for compliance with the specifications in the detailed design document provided to TSTC by Contractor in accordance with TSTC's launch checklist (Acceptance Testing). If a dispute arises regarding testing criteria, TSTC will make the final determination. Acceptance of any Deliverable will occur upon the earlier of either: (a) Contractor's receipt of a notice from TSTC stating that the Deliverable has met the Acceptance Criteria; or (b) 60 days, or other mutually agreeable time period, after the date of delivery, unless notice of non-acceptance (including specific reasons for non-acceptance) is provided to Contractor within the 60-day period. Contractor will use commercially reasonable efforts to correct any non-conformance in a timely manner. The Parties will provide each other with commercially reasonable assistance as necessary to correct any non-conformance, including information necessary to recreate the error or non-conformity identified. The Parties will work together in good faith to complete Acceptance Testing according to any applicable development schedule. Upon successful completion of Acceptance Testing the Parties will notify each other of final acceptance.

12.04 Notwithstanding any provisions of this Agreement to the contrary, Contractor understands that TSTC will comply with the Texas Public Information Act, Chapter 552, Texas Government Code, as interpreted by judicial opinions and opinions of the Attorney General of the State of Texas. TSTC agrees to notify Contractor of a request for information related to Contractor's work under this Agreement. Contractor will cooperate with TSTC in the production of documents responsive to the request. Contractor may request that TSTC seek an opinion from the Attorney General of the State of Texas. However, TSTC will not honor Contractor's request for an opinion if the request is not based upon a reasonable interpretation of the Texas Public Information Act. Additionally, Contractor shall notify TSTC's Office of General Counsel of receipt of any third party requests for information that was provided by the State of Texas for use in conducting this Agreement. Contractor understands this Agreement and all data and other information generated or otherwise obtained in the performance of its responsibilities under this Agreement may be subject to the Texas Public Information Act. Contractor agrees to maintain the confidentiality of information received from the State of Texas during the performance of this Agreement, including information which discloses confidential personal information particularly, but not limited to, social security numbers.

ARTICLE 13 PUBLICITY

13.01 Except when defined as part of the Services, Contractor will not make any press releases, public statements, or advertisement referring to the Services or the engagement of Contractor as an independent Contractor of TSTC in connection with the Services, or release any information relative to the Services for publication, advertisement or any other purpose without the prior written approval of TSTC, which approval may be withdrawn by TSTC with written notice to Contractor. All name, logos and symbols of TSTC ("TSTC Marks") are owned by the Board of Regents. No displays or other advertising may state/imply that TSTC endorses a particular Contractor's services. Any use of TSTC marks must have prior written approval of TSTC. In

specific instances Contractor can reference TSTC by name but only as a customer of Contractor and may appear on Contractor's promotional material or website so long as reference does not endorse Contractor. Contractor will obtain assurances similar to those contained in this Article from persons, contractors, and subcontractors retained by Contractor.

ARTICLE 14 NOTICES

14.01 Any and all notices, demands, or other communications required or desired to be given hereunder by any Party shall be in writing and shall be validly given or made to the other Party if personally served, or if deposited in the United States mail, certified or registered, postage prepaid, return receipt requested. If such notice or demand is served personally, notice shall be deemed constructively made at the time of such personal service. If such notice, demand or other communication is given by mail, such notice shall be conclusively deemed given five days after deposit thereof in the United States mail addressed to the Party to whom such notice, demand or other communication is to be given at the addresses as listed below. Either Party hereto may change its address for purposes of this paragraph by written notice given in the manner provided above.

If to TSTC:

[Insert TSTC Department Name, Contact Name and Title, Complete Address]

With copies to:

TSTC Procurement Division
Office of Contract Administration
3801 Campus Drive
Waco, TX 76705
ContractAdmin@tstc.edu

If to Contractor:

[Insert Business Name, Contact Name and Title, Complete Address]

ARTICLE 15 DISPUTE RESOLUTION

15.01 To the extent that Chapter 2260, Texas Government Code, as it may be amended from time to time ("Chapter 2260"), is applicable to this Agreement and is not preempted by other applicable law, the dispute resolution process provided for in Chapter 2260 shall be used, as further

described herein, by TSTC and Contractor to attempt to resolve any claim for breach of this Agreement made by Contractor:

- (a) Contractor's claims for breach of this Agreement that the Parties cannot resolve pursuant to other provisions of this Agreement or in the ordinary course of business shall be submitted to the negotiation process provided in subchapter B of Chapter 2260. To initiate the process, Contractor shall submit written notice, as required by subchapter B of Chapter 2260, to TSTC in accordance with the notice provisions in this Agreement. Contractor's notice shall specifically state that the provisions of subchapter B of Chapter 2260 are being invoked, the date and nature of the event giving rise to the claim, the specific Agreement provision that TSTC allegedly breached, the amount of damages Contractor seeks, and the method used to calculate the damages. Compliance by Contractor with subchapter B of Chapter 2260 is a required prerequisite to Contractor's filing of a contested case proceeding under subchapter C of Chapter 2260. The Senior Executive Director of TSTC Procurement Services of TSTC, or such other officer of TSTC as may be designated from time to time by TSTC, by written notice thereof to Contractor in accordance with the notice provisions in this Agreement, shall examine Contractor's claim and any counterclaim and negotiate with Contractor in an effort to resolve such claims.
- (b) If the Parties are unable to resolve their disputes under subparagraph (a) of this Article, the contested case process provided in subchapter C of Chapter 2260 is Contractor's sole and exclusive process for seeking a remedy for any and all of Contractor's claims for breach of this Agreement by TSTC.
- (c) Compliance with the contested case process provided in subchapter C of Chapter 2260 is a required prerequisite to seeking consent to sue from the Legislature under Chapter 107 of the Texas Civil Practices and Remedies Code. The Parties hereto specifically agree that (i) neither the execution of this Agreement by TSTC nor any other conduct, action or inaction of any representative of TSTC relating to this Agreement constitutes or is intended to constitute a waiver of TSTC's or the state's sovereign immunity to suit and (ii) TSTC has not waived its right to seek redress in the courts.

15.02 The submission, processing and resolution of Contractor's claim is governed by the published rules adopted by the Texas Attorney General pursuant to Chapter 2260, as currently effective, hereafter enacted or subsequently amended.

15.03 TSTC and Contractor agree that any periods set forth in this Agreement for notice and cure of defaults are not waived.

ARTICLE 16 SOFTWARE PROVISIONS [if applicable]

16.01 Access by Individuals with Disabilities. Contractor represents and warrants (“EIR Warranty”) that the electronic and information resources and all associated information, documentation, and support that it provides to TSTC under this Agreement (collectively, “EIRs”) comply with the “Accessibility Standards” set forth in Title 1, Part 10, Rules 213.30 and 213.36 of the Texas Administrative Code. To the extent Contractor becomes aware that the EIRs, or any portion thereof, do not satisfy the EIR Warranty, then Contractor represents and warrants that it will, at no cost to TSTC, either (1) perform all necessary remediation to make the EIRs satisfy the EIR Warranty; or (2) replace the EIRs with new EIRs that satisfy the EIR Warranty. Should TSTC notify Contractor in writing that the EIRs, or any portion thereof, do not comply with the EIR Warranty, and such non-compliance continues for a period of sixty days after such written notice to Contractor, then TSTC may terminate this Agreement and Contractor will refund to TSTC, within thirty (30) days after the termination date, a prorated amount of any fees paid by TSTC for Services not yet properly rendered.

ARTICLE 17 CONFLICT OF INTEREST; ANTITRUST

17.01 Conflict of Interest. TSTC officers and employees may not have a direct or indirect interest, including financial and other interests, engage in a business transaction or professional activity, or incur any obligation of any nature, that is in substantial conflict with the proper discharge of the officer’s or employee’s duties in the public interest. A TSTC officer or employee will not: 1) accept or solicit any gift, favor, or service that might reasonably tend to influence the officer or employee in the discharge of official duties or that the officer or employee knows, or should know, is being offered with the intent to influence the officer’s or employee’s official conduct; 2) accept other employment or engage in a business or professional activity that the officer or employee might reasonably expect would require or induce the officer or employee to disclose confidential information acquired by reason of the official position; 3) accept other employment or compensation that could reasonably be expected to impair the officer’s or employee’s independence of judgment in the performance of their official duties; 4) make personal investments that could reasonably be expected to create a substantial conflict between the officer’s or employee’s private interest and the public interest; or 5) intentionally or knowingly solicit, accept or agree to accept any benefit for having exercised the officer’s or employee’s official powers or performed their official duties in favor of another. TSTC may not use appropriated money to compensate a state employee who violates a standard of conduct. In accordance with the Texas Constitution, an officer or employee of the state may not, directly or indirectly, profit by or have a pecuniary interest in the preparation, printing, duplication, or sale of a publication or other printed material issued by a department or agency of the executive branch. A person who violates this provision may be dismissed from TSTC employment.

- 17.02 No Financial Interest. Contractor and its employees, agents, representatives and subcontractors have read and understand TSTC’s Conflicts of Interest Policy HR 2.1.12 available at <https://www.tstc.edu/governance/sos/> as of 07/30, 2019 , and applicable state ethics laws and rules available at <https://www.ethics.state.tx.us/> as of 07/30, 2019 . Neither Contractor nor its employees, agents, representatives or subcontractors will assist or cause TSTC employees to violate TSTC’s Conflicts of Interest Policy or applicable state ethics laws or rules. Contractor represents and warrants that no member of the Board has a direct or indirect financial interest in the transaction that is the subject of this Agreement.
- 17.03 Antitrust. Contractor warrants and represents that neither Contractor nor party acting on behalf of Contractor has violated the antitrust laws of the United States or of the State of Texas. Contractor hereby assigns to TSTC any and all claims for overcharges associated with this Agreement which arise under the antitrust laws of the United States, 15 U.S.C.A. Section 1, et seq, or of the State of Texas, Texas Business & Communication Code Chapter 15.01, et seq.

ARTICLE 18 SUBCONTRACTORS

IMPORTANT! Ask the department or vendor if subcontracting will be done and if so, if the subcontracting will be to a HUB. Then:

- 18.01 Notwithstanding any other provisions contained herein, if Contractor intends to subcontract all or a portion of the Work, Contractor must identify all proposed Subcontractors (“Subcontractors”) to TSTC in its submitted **proposal**. Contractor will not delegate any of its duties or responsibilities under the Agreement to any Subcontractors, except as expressly provided for in the Agreement. Subcontractors providing Work under the Agreement must meet the same requirements and level of experience required of Contractor. The utilization of any Subcontractor for provided work under the Agreement will not relieve Contractor of the responsibility for ensuring the requested Work is provided in accordance with the requirements herein.
- 18.02 To the extent applicable, Contractor shall subcontract the Work to historically underutilized businesses (“HUB(s)”) in accordance with Contractor’s HUB Subcontracting Plan (“HSP”) set forth in **Exhibit X** entitled “HUB Subcontracting Plan,” attached and incorporated for all purposes. In accordance with the HSP, Contractor shall submit to TSTC information necessary to assure that Contractor is adhering to the HSP, and TSTC may conduct audits to assure that Contractor’s is adhering to the HSP. No changes to the HSP may be made unless approved in writing by TSTC. Except as specifically provided in the HSP, Contractor shall not subcontract any of its duties or obligations under this Agreement, in whole or in part.

18.03 To the extent applicable, Contractor shall subcontract the Work to historically underutilized businesses (“HUB(s)”). In the event that Contractor plans to utilize HUBs (“HUB(s)”) in the performance of the Work, Contractor shall submit a HUB Subcontracting Plan (“HSP”) to TSTC on forms provided by TSTC. In accordance with the HSP, Contractor shall submit to TSTC information necessary to assure that Contractor is adhering to the HSP, and TSTC may conduct audits to assure that Contractor’s is adhering to the HSP. No changes to the HSP may be made unless approved in writing by TSTC. Except as specifically provided in the HSP, Contractor shall not subcontract any of its duties or obligations under this Agreement, in whole or in part.

ARTICLE 19 BACKGROUND CHECKS AND IDENTIFICATION

- 19.01 If the Services will be performed in whole or in part on TSTC premises, Contractor must comply with the background checks and identification provided below:
- (a) DPS Background Checks. Contractor is required to do a Texas Department of Public Safety background check on each and every one of its employees or assigns that are on TSTC premises. Contractor shall share any negative background check results with TSTC prior to the employee or assign coming onto TSTC premises and TSTC, in its sole discretion, shall determine if said employee or assign shall be allowed on TSTC premises. Contractor also ensures that any of its employees or assigns that are noted on the Department of Public Safety background reporting are in compliance with federal laws and the laws of the State of Texas.
 - (b) Sexual Offender Search. TSTC recognizes that some sexual offenders, after having served their sentence, are no longer considered to be a threat to society, and the State of Texas has approved them to work in higher education environments. Contractor will ensure that it, and all of its subcontractors and assigns that will be on TSTC property have been searched on the Texas Public Sex Offender Registry and National Sex Offender Public Website at <https://records.txdps.state.tx.us/SexOffender/> and <http://www.nsopw.gov/> (“Registries”). Contractor will ensure that any employees or subcontractors found on the Registries or any other state or federal sexual offender registry are in compliance with federal laws and the laws of the State of Texas regarding sexual offenders. Any employees or Subcontractors that are shown on the sexual offender registries must be documented. Documentation shall include explanation and verification of any employees or Subcontractors that appear on the sexual offender lists; and show that those on the lists have met the requirements of the State of Texas to work on the property of higher education institutions.
 - (c) Access and Identification. All of Contractor’s personnel and authorized Subcontractors, while on TSTC premises, must have all of the following:

- (i) A valid State of Texas ID or driver's license
- (ii) A photo ID bearing:
 - a. the name of the company for which the individual works,
 - b. the individual's name, and
 - c. a recent photo of the individual.

ARTICLE 20 COMPLIANCE WITH LAW

- 20.01 Tax Delinquency. If Contractor is a taxable entity as defined by Chapter 171, Texas Tax Code, then Contractor certifies that it is not currently delinquent in the payment of any taxes due under such Chapter, or that Contractor is exempt from the payment of those taxes, or that Contractor is an out-of-state taxable entity that is not subject to those taxes, whichever is applicable.
- 20.02 Certain Contracts Prohibited. Pursuant to Sections 2155.004 and 2155.006, Texas Government Code, Contractor certifies that the individual or business entity named in the Agreement is not ineligible to receive the award of or payments under the Agreement and acknowledges that the Agreement may be terminated and payment withheld if these certifications are inaccurate.
- 20.03 Texas Family Code Child Support Certification. To the extent applicable, pursuant to Section 231.006, Texas Family Code, Contractor certifies that it is not ineligible to receive the award of or payments under the Agreement and acknowledges that the Agreement may be terminated and payment may be withheld if this certification is inaccurate.
- 20.04 Franchise Tax Certification. Contractor certifies that (a) it is not currently delinquent in the payment of any franchise taxes due under Chapter 171 of the Texas Tax Code, or (b) that Contractor is exempt from the payment of such taxes, or (c) that Contractor is an out-of-state corporation or limited liability company that is not subject to the Texas Franchise Tax, whichever is applicable.
- 20.05 Prohibition on Contracts with Companies Boycotting Israel. Pursuant to the provisions of Chapter 2270 of the Texas Government Code, Contractor verifies that it does not boycott Israel and will not boycott Israel during the Initial Term or any Renewal Term of the Agreement.
- 20.06 Contractor Certification regarding Business with Certain Countries and Organizations. Pursuant to Subchapter F, Chapter 2252 of the Texas Government Code, Contractor certifies that it is not

engaged in business with Iran, Sudan, or a foreign terrorist organization. Contractor acknowledges this Agreement may be terminated and payment withheld if this certification is inaccurate.

- 20.07 Products and Materials Produced in Texas. If Contractor will provide services under the Agreement, Contractor covenants and agrees that in accordance with Section 2155.4441, Texas Government Code, in performing its duties and obligations under the Agreement, Contractor will purchase products and materials produced in Texas when such products and materials are available at a price and delivery time comparable to products and materials produced outside of Texas.

ARTICLE 21 TERMINATION

- 21.01 Termination for Convenience. Either Party to this Agreement may terminate this Agreement, without cause, upon [30, 60, 90] days written notice to the other Party.
- 21.02 Termination for Cause. If either Party is in default of performance of any material obligation under this Agreement, the Party that is not in default may give written notice of the default to the other Party and if the Party notified fails to correct the default within thirty (30) days or other specified period fails to satisfy the Party giving notice that the default does not exist, the Party giving notice may terminate this Agreement upon expiration of the thirty (30) day or other specified period.
- 21.03 Compensation. In the event of termination not the fault of Contractor, Contractor shall be entitled to compensation for all Services satisfactorily performed to the termination date, together with approved Reimbursable Expenses then due, provided Contractor delivers to TSTC all statements, accounts, reports and other materials as required for payment along with all reports, documents and other materials prepared by Contractor prior to termination.
- 21.04 Survival of Terms Following Termination. Notwithstanding the termination or expiration of this Agreement, the provisions of this Agreement regarding indemnification, confidentiality, records, right to audit, dispute resolution, invoice and fees verification, and default shall survive the termination or expiration dates of this Agreement.
- 21.05 Rights and Remedies. The termination of this Agreement shall not affect any right or remedy that has accrued to either Party at the time of termination.
- 21.06 Return of Work Material. If applicable, upon termination of this Agreement, Contractor shall deliver to the appropriate representative of TSTC all Work Material related to the services

performed by Contractor together with any keys, identification badges, or equipment owned by TSTC.

21.07 Loss of Funding. Performance of the Services specified under the Agreement may be dependent upon the appropriation and allotment of funds by the Texas State Legislature (the "Legislature") and/or allocation of funds by the Board of Regents of Texas State Technical College (the "Board"). If the Legislature fails to appropriate or allot the necessary funds, or the Board fails to allocate the necessary funds, then TSTC will issue written notice to Contractor and TSTC may terminate the Agreement without further duty or obligation hereunder. Contractor acknowledges that appropriation, allotment, and allocation of funds are beyond the control of TSTC.

ARTICLE 22 OTHER TERMS AND CONDITIONS

22.01 Outside Terms. TSTC rejects and will not be bound by Contractor's "click-wrap" terms and conditions, "browse-wrap" terms and conditions, "shrink-wrap" terms and conditions, or any other terms and conditions which can be found on an internet webpage, hereinafter collectively referred to as "Internet Terms". TSTC rejects and will not be bound by any terms and conditions on invoices or acknowledgements whether or not said invoices or acknowledgements are signed by a representative of TSTC. Said Internet Terms or invoice/acknowledgement terms and conditions will not currently, nor in the future, bind TSTC or be made applicable to the Agreement, unless assent to said Internet Terms or invoice/acknowledgement terms and conditions is shown by the signatures of duly authorized representatives from both Parties.

22.02 Binding Effect. This Agreement shall be binding upon and inure to the benefit of the parties Parties and their respective permitted assigns and successors.

22.03 Assignment. Both Parties bind themselves, their partners, successors, assigns and legal representatives to the other Party to the terms and conditions of this Agreement. This Agreement is a contract for the Services of Contractor, and Contractor's interest in this Agreement, duties hereunder, and/or fees due hereunder may not be assigned or delegated to a third party, without prior written consent of TSTC and such assignment shall be memorialized in a subsequent document signed by TSTC, Contractor, and the third party. The benefits and burdens of this Agreement are, however, assignable by TSTC.

22.04 Venue; Governing Law. As required by Chapter 135 of the Texas Education Code, McLennan County or Travis County, Texas, will be the proper place of venue for suit on or in respect of the Agreement. The Agreement and all of the rights and obligations of the Parties hereto and all of the terms and conditions hereof will be construed, interpreted and applied in accordance with and governed by and enforced under the laws of the State of Texas.

- 22.05 Counterparts. This Agreement may be executed in counterparts, each of which will be deemed an original, but all of which together will constitute one and the same agreement. Signatures to this Agreement transmitted by facsimile transmission, by electronic mail in “portable document format” (“.pdf”) form, or by any other electronic means intended to preserve the original graphic and pictorial appearance of a document, will have the same effect as physical delivery of the paper document bearing the original signature.
- 22.06 Entire Agreement. Notwithstanding the provisions in Article 1, this Agreement supersedes all prior agreements, written or oral, between Contractor and TSTC and will constitute the entire Agreement and understanding between the Parties with respect to the subject matter hereof. The Agreement and each of its provisions will be binding upon the Parties and may not be waived, modified, amended or altered except in writing signed by TSTC and Contractor in approved Change Orders and memorialized in an amendment to this Agreement.
- 22.07 Captions. The captions of Articles and subarticles in this Agreement are for convenience only and will not be considered or referred to in resolving questions of interpretation or construction.
- 22.08 Force Majeure. Neither Party to this Agreement will be liable or responsible to the other for any loss or damage, or for any delays or failure to perform, due to causes beyond its reasonable control including, but not limited to, acts of God, strikes, epidemics, war, riots, flood, fire, sabotage, or any other circumstances of like character (“force majeure occurrence”).
- 22.09 Severability. If any provision of this Agreement is held by a court of law to be illegal, invalid or unenforceable, (a) that provision shall be deemed amended to achieve as nearly as possible the same economic effect as the original provision, and (b) the legality, validity and enforceability of the remaining provisions of this Agreement shall not be affected or impaired thereby.
- 22.10 Waivers. No delay or omission by either Party in exercising any right or power arising from non-compliance or failure of performance by the other Party with any of the provisions of this Agreement shall impair or constitute a waiver of any such right or power. A waiver by either Party of any covenant or condition of this Agreement shall not be construed as a waiver of any subsequent breach of that or of any other covenant or condition of the Agreement.

IN WITNESS WHEREOF, duly authorized representatives of the Parties have agreed to the terms of this Agreement and thereby execute and deliver this Agreement to the other Party.

TEXAS STATE TECHNICAL COLLEGE

CONTRACTOR

By: _____
(Authorized Signature)

(Printed Name)

(Title)

(Date)

(Authorized Signature)

(Printed Name)

(Title)

(Date)

FORM APPROVED:

By: _____
(Authorized Signature)

(Printed Name)

(Title)

(Date)

[Be sure we stamp with our OCA contract admin signature after it is turned into a PDF and before it's sent to Ed for signature.]

SAMPLE

Exhibit A:

Contract with [Name of Purchasing Consortium]

Insert Contractor's contract with Buyboard, TIPS, TCPN, or other purchasing consortium IF the contract cannot be found online.

Be sure that every page of the Exhibit is marked Exhibit A at the top in red font.

Exhibit B:

Contractor's Quote

(Attach Contractor's quote. If it's called something else other than "quote", like "proposal", change the terminology accordingly. Be sure to change the Exhibit B terminology on page 1 also.)

Be sure that every page of the Exhibit is marked Exhibit B at the top in red font.

Exhibit C, D, E, etc.

(Attach additional exhibits as detailed in the Article 1.)

Be sure that every page of the Exhibit is marked Exhibit C, D, E (or whatever) at the top in **red font**.

SAMPLE

SECTION 6: FORMS

TSTC Requires that the Respondent complete and return the following forms as part of their proposal.

- FORM A: Execution of Offer
- FORM B: DEVIATION/COMPLIANCE SIGNATURE FORM
- FORM C: NON-COLLUSION STATEMENT
- FORM D: REFERENCES
- FORM E: INTERLOCAL AGREEMENT CLAUSE
- FORM F: **HUB Subcontracting Plan (MUST BE SIGNED)**
- FORM G: Conflict of Interest
- FORM H: No Bid Response (Optional)

FORM A: Execution of Offer

The undersigned, in submitting this Proposal and endorsement of same, represents that he/she is authorized to obligate his/her firm, that he/she is an equal opportunity employer and will not discriminate with regard to race, color, religion, sex, national origin, age or disability; that he/she will abide by all the policies and procedures of TSTC; and that he/she has read the entire RFP package, is aware of the covenants contained herein and will abide by and adhere to the written requirements in *ALL* sections of the RFP. **Failure to manually sign this RFP Response Form will be reason for the RFP to be rejected.**

SUBMITTED BY:

Firm: _____
(OFFICIAL Firm Name)

***MUST BE SIGNED IN INK TO BE
CONSIDERED RESPONSIVE***

By: _____
(Original Signature)

Name: _____
(Typed or Printed Name)

Title: _____ (Date)

Contact Representative: _____

Address: _____

City/ST/Zip: _____

Phone #: _____ Fax #: _____

Email: _____

Taxpayer Identification #: _____

Prompt Payment Discount: _____% _____ Days

IS YOUR COMPANY A HUB VENDOR? _____ WHAT CATEGORY? _____

I hereby acknowledge receipt of the following addenda which have been issued and incorporated into the RFP Document. *(Please initial in ink beside each addenda received. If none received, leave blank)*

Addendum No. 1 _____

Addendum No. 3 _____

Addendum No. 2 _____

Addendum No. 4 _____

FORM B: DEVIATION/COMPLIANCE SIGNATURE FORM

If the undersigned Firm intends to deviate from the Specifications listed in this RFQ document or Contract, all such deviations must be listed on this page, with complete and detailed conditions and information included or attached. TSTC will consider any deviations in its RFQ award decisions, and TSTC reserves the right to accept or reject any RFQ based upon any deviations indicated below or in any attachments or inclusions.

In the absence of any deviation entry on this form, the Firm assures TSTC of his/her full compliance with the Terms and Conditions, Specifications, and all other information contained in this RFQ document.

- No Deviation
- Yes Deviations

Firm's Name: _____

Authorized Company Official's Name: _____
(Typed or printed)

Title of Authorized Representative: _____
(Typed or printed)

Signature of Authorized Company Official: _____

Date Signed: _____

If yes is checked, please list below. Attach additional sheet(s) if needed.

FORM C: NON-COLLUSION STATEMENT

“The undersigned affirms that he/she is duly authorized to execute this RFQ, that this company, corporation, firm, partnership or individual has not prepared this RFQ in collusion with any other proposer, and that the contents of this RFQ as to prices, terms or conditions of said RFQ have not been communicated by the undersigned nor by any employee or agent to any other person engaged in this type of business prior to the official opening of this RFQ.”

Firm’s Name: _____

Firm’s Name: _____

Authorized Company Official’s Name: _____
(Typed or printed)

Title of Authorized Representative: _____
(Typed or printed)

Signature of Authorized Company Official: _____

Date Signed: _____

Firm hereby assigns to purchaser any and all claims for overcharges associated with this RFQ which arise under the antitrust laws of the United States, 15 USCA Section 1 and which arise under the antitrust laws of the State of Texas, Business and Commerce Code, Section 15.01.

FORM D: REFERENCES

1. Company Name: _____

Address: _____

Business Phone: _____

Fax: _____

Contact Person: _____

Email: _____

Description of project or work completed: _____

2. Company Name: _____

Address: _____

Business Phone: _____

Fax: _____

Contact Person: _____

Email: _____

Description of project or work completed: _____

3. Company Name: _____

Address: _____

Business Phone: _____

Fax: _____

Contact Person: _____

Email: _____

Description of project or work completed: _____

REFERENCES (continuation page if needed)

4. Company Name: _____

Address: _____

Business Phone: _____

Fax: _____

Contact Person: _____

Email: _____

Description of project or work completed: _____

5. Company Name: _____

Address: _____

Business Phone: _____

Fax: _____

Contact Person: _____

Email: _____

Description of project or work completed: _____

FORM E: Inter-Local Agreement Clause



**INTERLOCAL AGREEMENT
CLAUSE**

Several governmental entities around the Texas State Technical College have indicated an interest in being included in this contract. Should these governmental entities decide to participate in this contract, would you, (the vendor) agree that all terms, conditions, specifications, and pricing would apply?

Yes _____ No _____

If you (the Vendor) checked yes, the following will apply:

Governmental entities utilizing interlocal agreements with the Texas State Technical College will be eligible, but not obligated, to purchase materials/services under the contract(s) awarded as a result of this solicitation. All purchases by governmental entity other than Texas State Technical College will be billed directly to that governmental entity and paid by that governmental entity. Texas State Technical College will not be responsible for another governmental entity's debts. Each governmental entity will order its own material/service as needed.

For information regarding the Educational Purchasing Cooperative of North Texas, please visit their website at the following address: <http://www.epcnt.com/INDEX.htm>.

Company Name: _____
(Typed or printed)

Title of Authorized Representative: _____
(Typed or printed)

Signature of Authorized Company Official: _____

Date Signed: _____

Signature of Authorized Company Official: _____

Date Signed: _____

FORM F - HUB Subcontracting Plan (MUST BE SUBMITTED FOR PROPOSAL TO BE ACCEPTED)

<https://drive.google.com/a/tstc.edu/file/d/1D1eTnqzJ4GaPmQex-YQjLTR4nuhCzB4-/view?usp=sharing>

Form G- Conflict of Interest

<https://drive.google.com/a/tstc.edu/file/d/1Zb8fNaEwtbkYCUWF4z8gbO7CZ-JQloJy/view?usp=sharing>

FORM G – No Bid Response (Optional)

Learning Management System (LMS) Pilot for Performance Based Education (PBE)

RFP No.: RFP-19-PG-006

If your firm is unable to submit a proposal at this time, complete this form and return it to:

Texas State Technical College
Building Service Support Center
1901 N. Loop 499
Harlingen, Texas 78550
Pedro.guardiola@tstc.edu

by the date/time for submission of this solicitation.

I/WE DID NOT SUBMIT A PROPOSAL FOR THE FOLLOWING REASONS:

(Please place an X by all the reasons that apply)

1. ___ Do not supply the requested product/service.
2. ___ Quantities offered or scope of job is TOO SMALL to be supplied by my company.
3. ___ Qualities offered or scope of job is TOO LARGE to be supplied by my company.
4. ___ Specifications are “too constrictive” or appear to be written around a proprietary product.
5. ___ Time frame for responding was too short. (Please elaborate on your primary reason for this judgment.)

6. ___ Other reasons: _____

BY: _____
Vendor Signature Date

Printed Name & Title Phone No.

Company Name Fax No.